

UNIVERSITY OF
CANBERRA

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SU DEN C A E



Students at the University of Canberra and the University of Canberra College may expect:

- To be treated with courtesy and respect
- To enjoy an environment free from discrimination, harassment or bullying
- To be offered with a suitable orientation to their course and to the University
- To have their courses monitored for quality and integrity
- To have access to accurate and timely course advice
- To be provided with information about each unit in an appropriate accessible format within a reasonable time of the unit commencing
- To be provided with feedback and grading of their assignments and examinations in a timely manner
- To be provided with a learning environment that takes account of the different characteristics and backgrounds of students
- To be provided with a positive and cooperative learning environment
- To be provided with reasonable opportunities to participate in the functioning of the University, particularly by being invited to provide feedback on unit content and teaching
- To have access to on-campus student support services
- To have access to information on the nature and outcomes of academic and behavioural misconduct
- To have access to a fair and efficient complaints and appeals process
- To have access to fee information, including payment, cancellation and refund information
- To have their private and confidential information properly stored, protected and confidential information protected
- To have access to a fair and efficient

